

Ordinance on Data Formats and Presentation of Consumption Information (DFPCI Ordinance 2012)

Full title

E-Control Executive Board Ordinance Determining the Requirements for Data Transmission by System Operators to Suppliers and for Consumption Information to be Provided to End Users (Ordinance on Data Formats and Presentation of Consumption Information 2012, DFPCI Ordinance 2012)

Original text: FLG II no. 313/2012

Amendments

FLG II no. 468/2013

Preamble / Promulgation Clause

In exercise of section 84 para. 4 *Elektrizitätswirtschafts- und -organisationsgesetz* (Electricity Act) 2010, BGBl. (Federal Law Gazette (FLG)) I no 110/2010, in conjunction with section 7 para. 1 *Energie-Control-Gesetz* (E-Control Act), FLG I no 110/2010, as amended by the Federal Act in FLG I no 107/2011, the following Ordinance is issued:

Text

Regulatory matter

Section 1. (1) This Ordinance specifies the requirements for the data to be submitted by system operators to suppliers under section 84a para. 2 Electricity Act 2010, as well as the granularity and format of the information on consumption and costs under section 81a paras 1 and 2, section 81b and section 84 para. 7 Electricity Act 2010.

(2) *<paragraph not applicable to English translation>*

Data transmission by system operators to suppliers

Section 2. (1) Where system operators register end users' daily consumption via smart meters, they shall submit consumption data in a uniform format, to be defined by the regulatory authority, to the relevant suppliers without undue delay after the end of the month, but in any case no later than by the 5th day of the following calendar month.

(2) The data shall be protected from third-party access in accordance with the state of the art. Data transmission shall be encrypted.

Presentation of consumption data by system operators

Section 3. Where system operators register end users' consumption via smart meters, they shall make such consumption data available to the end users through a consumer-friendly website.

1. The website shall comply with the following minimum requirements:
 - a. It shall be available to each end user individually;
 - b. It shall have a neutral design; in particular, it shall not contain any indication of the end user's supplier;
 - c. Its security features shall be up to the state of the art;
- b. The website, in particular its access system, shall comply with data protection legislation.

2. End users shall have access to the following data and functionalities:
 - a. All consumption data (in kWh) and load profiles (in kW) in the maximum granularity available and in several aggregations, which the end user may choose from;
 - b. If so requested by the end user, historical consumption data and load profiles for the last three years, if available;
 - c. Indicators based on general and individual data combinations;
 - d. Meaningful comparisons with the end user's own past consumption data and with those of comparable end users, based on user-defined criteria;
 - e. A choice of representation options.
3. The website shall contain advice for how to reduce electricity consumption and shall list relevant energy advisories. It shall either name at least two relevant energy advisories in a non-discriminatory way or provide a link to the relevant pages of the E-Control website.

Section 4. It shall be possible for end users and third parties authorised by end users to save, print and automatically process the data under section 3 from the website. If the system allows for it, it shall also be possible to download the data under section 3 from the system operator's website under that same section in the format defined by E-Control under section 2.

Presentation of information on consumption and costs by suppliers

Section 5. (1) Where end users' consumption is registered via smart meters, their suppliers shall send them monthly information about their consumption and electricity costs free of charge. They shall respect the requirements under section 3 items 1(c) and (d).

(2) Upon request, end users shall receive hard copies of such information, free of charge.

Section 6. Information under section 5 shall include at least the following items:

1. Simple and straightforward information about the electricity consumed (in kWh), presented both as numbers and graphically;
2. Comparisons with predefined, comparable periods (e.g. weeks and/or months, and years);
3. If possible, indicators and representative comparators;
4. Advice for how to reduce electricity consumption and a list of relevant energy advisories. It shall either name at least two relevant energy advisories in a non-discriminatory way or point to the relevant pages of the E-Control website.
5. Simple and straightforward information about the costs of electricity, including taxes and surcharges, for the same reference period as the consumption information. Where the supplier does not provide a combined bill for energy supply and system charges, this information obligation applies mutatis mutandis to the costs arising from the electricity system charges ordinance in force and shall be integrated into the information provided under section 3.

Consumption and cost information for end users without smart meters

Section 7. (1) Where end users' consumption is not registered via smart meters, they shall receive detailed information about their consumption and electricity costs, in line with the requirements under section 6 items 1 to 5, along with their invoices.

(2) When end users make use of their right to submit meter readings, up to once per quarter, they shall receive information about their consumption and electricity costs, in line with the requirements under section 6 items 1, 3, 4 and 5.

Transitional provisions

Section 8. (1) Where end users already have smart meters at the time this Ordinance enters into force, system operators and suppliers shall implement the provisions from this Ordinance by 1 May 2013 at the latest.

(2) The format defined under section 2 para. 1 and published from 1 January 2013 shall be used from 1 July 2013.

Entry into force

Section 9. This Ordinance enters into force on the day following promulgation.